Atlas Van Lines, Inc EDI Capabilities

August 25, 1999

Atlas supports the use of advanced electronics and communications technology in meeting the requirements and desires of our customers. As a result, Atlas supports both a "standards-based" approach and a more functional "customized" approach.

Standards-based approach

The standards-based approach utilizes the American National Standards Institute (ANSI) rules for information transfer using their X.12 EDI (Electronic Data Interchange) detail formats. This approach is most appropriate for customers wanting to tie their data systems to the Atlas systems bypassing the need for re-entering information from orders, invoices and other documents.

This approach requires the customer and Atlas to use EDI software and networks that adhere to the ANSI standards. Although there are several venders of these services, interchange is accomplished if each vender properly implements the standards. Currently Atlas uses software and network services from *Sterling Commerce*. Various EDI networks interconnect so that trading partners don't have to use the same network.

Work is required by both the customer and Atlas to establish an effective EDI project. Technical representatives from both organizations must agree on the version of the standards to be used, the details of the formats, how any special information needs will be met and other technical issues. Typically this takes from 3 to 9 months.

ANSI has defined several "transaction sets" for various shipment related activities. Atlas currently uses the following EDI transaction sets:

Set# 210 to send invoice information to several of our customers.

Set# 820 Payment Order/Remittance Advice (receive).

Set# 823 Lockbox (receive).

Set# 859 Freight Invoice (send).

Set# 997 Functional Acknowledgment (send and receive)

Although there has been considerable discussion about the use of other transaction sets (i.e. new orders, changes notification, pickup/delivery notification, etc.) no customer has yet decided to implement these capabilities. Atlas is prepared to proceed with these functions should a customer request it.

Invoice payment is also handled with a standards-based approach using the Electronics Funds Transfer (EFT) capabilities of the banking system. Atlas currently uses EFT with several of our customers. The EFT process involves the customer's system sending authorization messages (including necessary identification and memo information) to their bank. Their bank then

transfers the money and information through the Federal Reserve System to our bank. Our bank then deposits the funds in our account and transmits the information to us where our systems automatically record receipt.

Customized Approach

The customized approach allows customers to access the Atlas computers to enter orders, track orders, communicate with Atlas employees and agents via e-mail, calculate mileages between cities and many other functions.

The first option, our Corporate Customer Access System, is accessed via the Internet using standard Internet browser software. Many companies now have Internet connections making this an easy and low cost connection. It is also easy to learn for anyone already familiar with using the Internet. Since it uses standard software, the customer can access information from any location including his/her home.

Also available is the **Atlas Shipment Tracing System** that is used by Atlas customers for shipment tracking and inquiry as to the status of individual shipments. Information includes the last reported location of the shipment while in-transit. This system is also accessed via the Internet using standard web browser software.

TECHNICAL SERVICES

The following is a brief explanation of the technical services offered by Atlas Van Lines.

TRACING, PROOF OF DELIVERY

Atlas has a wide range of services in these areas, ranging from giving the customer/traffic manager on line access to the shipment files to automatic notification via fax of the "driver assignment to load", the "load date", and the "delivery date". Of course, we have the personal touch of dialing direct into our office by way of an 800 number.

BILLING CYCLES

Atlas Van Lines will bill each shipment as soon as all the necessary documents are received in our offices, audited, and processed.

PERSONAL ATTENTION

Atlas Van Lines has the reputation in our industry of being "THE" corporate mover. It's a reputation earned by our very strong corporation of local moving and storage agencies. Atlas handles many relocations for the employees of DOE contractors every week; we understand that this is repeat business; and, we understand what it takes to earn that business.

Sample Move

Shipment Moving 1000 miles 2 100 pounds

Linehaul Rate \$88.95/cwt

Total Cost Full Tariff \$1 867.95 Total Cost 45% Discount \$1,027.37

Total Savings \$840.58

Attachment

DOE CONTRACTOR FACILITIES

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CONTRACTOR /FACILITY DOE MANAGEMENT OFFICE

Allied Signal, Inc. Albuquerque

Ames Laboratory

Iowa State University Chicago
Analysas Corporation

American Museum of Science and Energy Oak Ridge

Argonne National Laboratory (East)
University of Chicago Chicago

University of Chicago
Argonne National Laboratory (West)

Chicago

University of Chicago Chicago

Battelle Memorial Institute
Pacific Northwest Laboratory
Richland

Pacific Northwest Laboratory Richland
Brookhaven National Laboratory

Associated Universities, Inc. Chicago

DynMcDermott Petroleum Operations Company New Orleans

(Strategic Petroleum Reserve, SPR)

Bayou Choctaw Site, LA

Big Hill Site, TX
Bryan Mound Site, TX
St. James Site, LA
Weeks Island Site, LA
West Hackberry Site, LA

EG & G Energy Measurements, Inc.

Amador Valley Operations

Kirtland Operations (Allied)

Las Vegas Operations

Los Alamos

Nevada

Nevada

Nevada

Santa Barbara Operations Nevada
Washington Aerial Measurements Dept. Nevada

EG & G Mound Applied Technologies, Inc.

Mound Plant

Albuquerque

Mound Plant Albuquerque EG & G Rocky Flats, Inc.

Rocky Flats Plant Albuquerque

EG & G Washington Analytical Services Ctr., Inc.

Morgantown (METC)

DOE CONTRACTOR FACILITIES

CONTRACTOR/FACILITY	DOE MANAGEMENT OFFICE
Fermi National Accelerator Laboratory Universities Research Association	Chicago
Fernald Environmental Restoration Management Corporation of Ohio (FERMCO)	Fernald
Johnson Controls World Services	Oak Ridge
Kaiser Engineers Hanford Knolls Atomic Power Laboratory (KAPL, Inc.)	Richland
Knolls Site Operation Kesselring Site Operation Saratoga Site Operation Windsor Site Operation	Schenectady NR Schenectady NR Schenectady NR Schenectady NR
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Los Alamos National Laboratory	
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Pantex Plant

Albuquerque

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CONTRACTOR/FACILITY

DOE MANAGEMENT OFFICE

Midwest Research Institute

National Renewable Energy Laboratory (NREL)

Golden MK-Ferguson of Oak Ridge Company Oak Ridge MSE, Inc.

Component Development & Integration

Facility (CDIF), Butte, MT Idaho

Oak Ridge Institute for Science & Education

(ORISE) Oak Ridge

Princeton Plasma Physics Lab

Princeton University Chicago

Raytheon Services of Nevada

Hawaii Nevada Las Vegas Nevada

Reynolds Electrical & Engineering Co., Inc.

(REECO) Nevada

RMI Titanium Company

RMI Extrusion Plant Fernald

Rockwell International Corporation

Energy Technology Engineering Ctr (ETEC) Oakland Rocketdyne Division, Canoga Park, CA Oakland Ross Aviation Albuquerque Rust Geotech, Inc. Albuquerque

Stanford Linear Accelerator Center

Stanford University Oakland

United Engineers & Constructors - Catalytic, Inc.

Richland

Universities Research Association, Inc.

Superconducting Super Collider (SSC) Laboratory

SSC Project Office

Westinghouse Electric Corporation

Bettis Atomic Power Laboratory, PA Pittsburgh NR Naval Reactors Facility, ID Pittsburgh NR Waste Isolation Pilot Plant (WIPP) Albuquerque Westinghouse Hanford Company Richland

Westinghouse Savannah River Company

Savannah River Site Savannah River

West Valley Nuclear Services, Inc. Idaho

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ORGANIZATION OFFICE LOCATION

BDM-Oklahoma, Inc. Bartlesville, OK

Bonneville Power Administration Portland, OR

Morgantown Energy Technology Center Morgantown, WV

Pittsburgh Energy Technology Center Pittsburgh, PA

Strategic Petroleum Reserve,

DOE Project Management Office New Orleans, LA

U.S. Department of Energy

Albuquerque Operations Office Albuquerque, NM
Oak Ridge Operations Office Oak Ridge, TN

Western Area Power Administration (WAPA) Golden, CO